

Step by Step to NCS-Certification



Certification of your products sets clear quality standards and communicates this in a simple way at the same time. The NCS label thus condenses your marketing and supports your credibility.

At the same time, certification places high demands on manufacturing. So that these do not become an inhibition threshold, we recommend approaching certification step by step.

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Step 1: Information and Costestimation

If you are considering having your products certified according to the NCS standard, you will have to deal with at least 2 institutions. Firstly with us - the standard and label holder - and secondly with the certification body. We keep the standard and the positive list up to date, take care of the trademark rights of the label and manage the use of the label. The certification body checks your products for conformity with our NCS standard.

Please inform yourself about the possible costs and procedures of certification with us - done with this letter - and with the certification bodies

Testing company <https://pruefgesellschaft.bio/> (contact person Mrs. Bailer n.bailer@oeko007.de)

or

EcoControl www.eco-control.com (contact person Mrs. Holtz carmen.holtz@ecocontrol.online).

If your products are not yet registered, please contact your competent authority (veterinary office or food control authority) to find out what is required for you to be allowed to place your products on the market.

If you have your products manufactured in a country other than Germany, but would also like to market the products in Germany, we recommend that you contact Pfeiffer Consulting (<https://www.pfeiffer-consulting.com/en/>) for advice on the legal requirements.

The cost of the safety analyses must be integrated into your pricing, as well as the cost of certification and label fee.

The label fee for products is **98.00 EUR** net per product, brand and year; for raw materials 50.00 EUR net (Attention only for raw material producers!).

In the first year we charge a setup fee of 200,00 EUR net. For decorative cosmetics there is a special regulation, which can be found in the contract. If your products are marketed in countries outside the EU, 200.00 EUR net per year will be charged for trademark monitoring - regardless of the number of products.

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Schritt 2: Developing Products

Please deal with the standard in detail. The valid version is available for download on our website (<https://gfaw.eu/downloads/>).

Raw materials

It is important to note at this stage that all raw materials used must be derived from natural starting materials and must have been produced exclusively by the processes listed in the standard.

The auxiliary materials used to produce the raw material must also comply with the standard.

If you wish to advertise your product as organic, you must know the percentages in the raw materials. The final product may be advertised as "organic cosmetics" if at least 95% of all ingredients of agricultural origin come from controlled organic cultivation (kbA).

!Note: Some raw materials must come from organic as long as they are used as natural substances - i.e. not chemically modified. These are listed in the standard: Sunflower oil, olive oil, soybean oil, shea butter (also goes from wild collection), coconut oil, jojoba oil.

!Note: Since August 2020, no nanomaterials are allowed in NCS products. If you want to make sun care products, I ask you to contact us for the recommendation of a raw material that is non-nano and has relatively little whitening.

Also as of August 2020, the INCI poly-lactic acid is not allowed for NCS products. This INCI is a solid insoluble polymer. PLA behaves like bioplastics in the environment and is therefore not compatible with natural cosmetics.

Packaging

Since 01.01.2023, the NCS standard includes criteria for packaging. These apply to packaging ordered from 01.01.2024. The criteria are supplemented by a list of materials. Please familiarize yourself with the requirements. Evidence for the criteria is your documented decision on how you arrived at the selected packaging. Auditors will review your decision-making process in the audit. Please provide evidence of compliant materials with the specification. Please make sure that the specification clearly identifies the material.

Own checklist

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We recommend creating your own small checklist for each raw material:

- Are the raw material's starting materials natural (no petrochemical starting materials or excipients allowed, except preservatives according to the positive list)?
- Are the processes, chemical or physical, used to produce the raw material listed in the standard?
- Are the excipients used in the production of the raw material compliant with the standard?
- Are the raw materials free of genetically modified organisms?
- Is a GMO-free declaration available, including for excipients such as fermentation organisms, if applicable?

Packaging:

- Is the decision for packaging made according to the criteria of avoidance, reduction, re-use, recyclability and dischargeability?
- Does the material correspond to the recommended or tolerated materials according to the material list?

If you would like to offer a vegan product, it must not contain any ingredient of animal origin.

Vegan claim:

- Are all raw materials free from animal origin?
- Is a vegan declaration available?



If an organic claim is provided:

- Are the raw materials from controlled organic cultivation (kbA)?
- Is there a corresponding organic certificate?



If all points can be answered with "yes", step 3 follows

Step 3: Contract and Aplying Products

When your products are developed and you are sure that all raw materials comply with the standard, you conclude the certification contract with the certification-body and the label use contract with us. In our contract there is a registration file in Excel form, which you please fill in completely and send to us with the signed contract. Important: please do not forget to fill in the countries where your products will be marketed.

The certification body will either send you access to their database or send you their own Excel spreadsheet that you can use to register your products for testing. In this spreadsheet, the raw materials must be listed and broken down to INCIs. If you would like an organic claim, please also enter the percent organic of the raw materials. If you choose a vegan claim, please also indicate that on the submission.

Please attach all documentation for the raw materials to this registration table. The documentation should indicate the following information for each raw material:

1. starting material of the raw material
2. processes, chemical or physical, used to produce the raw material
3. auxiliary materials used in the production of the raw material

4. GMO-free declaration, if applicable also for auxiliary substances such as fermentation organisms
5. organic certificates, if applicable, for the mandatory organic substances or if organic claims are desired
6. vegan declaration, if applicable - if vegan labeling is desired.

If all this information is completely available to the certification body and complies with the standard, nothing should stand in the way of your certificate.

Step 4: Design of Productlabel

After receiving the certificate, the label will be sent to you digitally. You can use it to design your label. We have written a guideline for this, which you will receive with the label.

Please make sure that you only use the label corresponding to the certification level for which you have registered your products. For example, the use of the organic cosmetics label "NCS Organic Quality" for products with the level "Natural Cosmetics" is not permitted.

Please note that you must mention the use of preservatives on the label. The specifications for this are explained in chapter 2.3.1 "Nature-identical preservatives".

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Step 5: Communication

You now have a successful process behind you and can communicate the special nature of your products to the outside world. The label helps you to identify not only on the label, but also on your website, in your advertisements and all other communication channels. Use the condensed statement to highlight your products.

Step: 6 Audit

You have received the certificate on the basis of the documents submitted. You are still responsible for ensuring that the products are manufactured according to the standard.

Part of the certification is the on-site audit, which verifies that the products are manufactured according to the standard. An auditor from the certification body will contact you or your contract manufacturer early in the year to set up an appointment. Please allow some preparation time for this appointment.

Items to prepare would tend to be the following (please also refer to the certification body's audit announcement):

1. list of all products bearing the mark => customer list, parts list, promotional material, price catalogs, or similar.
2. inspection of the labels
3. possibility of batch tracing of the last production (retain samples of the products as they leave the company: Bulk, semi-finished or finished goods).
4. documents on the raw materials used - see specially prepared checklist in steps 2 and 3
5. documents about the packaging (decision documentation and specification about the material)
6. inspection of the inventory control system
7. possibility to set up a tour of the plant and to inspect basic aspects of cosmetic GMP or other management systems

Please ensure that there is a hospitable atmosphere during the audit.

Auditors/auditors often travel for days, sometimes have not slept as well as at home, and are very happy to be treated as a welcome guest.

Auditors need at least:

- a warm or temperature-controlled workplace where they can set up their laptops
- space to file documents they have viewed
- something to drink and eat

A pleasant atmosphere during the audit makes the work easier for both parties.

Although the audit is an audit, auditors are not representatives of the authorities or even the police. Therefore, do not get unnecessarily excited. You can make good use of the audit by looking at your manufacturing processes together with the help of the auditor and finding out whether you can improve on some points. Auditors are also well informed about the industry and have undergone numerous training courses, so you can use the annual audit as a side conversation among experts.